

May!



Thanks for choosing to celebrate your special day with us! Here's a few things you should know:

- **Check in at the front desk** on the day of your party. We'll need your signed waiver and agreement, and we'll also make sure you get your wristbands and your birthday t-shirt. Planning on more than 15 guests? Let us know if/when you need additional wristbands, and you can purchase them at the front desk.
- Please note that your wristbands are only valid for the date of your party, and we **cannot offer refunds on any unused wristbands.**
- Your birthday room will be ready to decorate **at the time of your reservation.** We will have tables and chairs already set up for you. Let us know if you need a cart to unload your food and party supplies.
- Please **designate a host** to greet your guests and to hand them their wristbands as they enter the lobby. Our front desk staff can also help direct your guests to your party room. Please remember that **each of your guests (minus the birthday person) must have a wristband, even if they do not intend to swim!**
- Whenever you're ready to swim, please be sure to take a couple of minutes to bring gifts, birthday supplies, and other non-swimming belongings to your vehicle. If you are planning on swimming before your party, please keep your birthday supplies and other belongings in your vehicle until your reservation time.
- There may be height restrictions on some of our play features. We've included a copy of our pool rules in this packet, but you are always welcome to ask! Adults may use most play features, lap swim, and may also use the spa or fitness center during your party.
- You are welcome to **stay as long as the Splash Zone is open,** but you may not leave the facility and come back without paying for admission again. Need to run to your car? No big deal, just let the front desk know!
- You can rent life jackets for \$2, locks & towels for \$1 each, or you may bring your own! We also sell swim diapers, goggles, swim caps, nose clips, & ear plugs.

**Thanks in advance for your cooperation! We're excited to have you!
Please let us know if you have any questions or concerns. See you soon!**

**Sincerely,
The HCAC Team**